

PRIANO MARCHELLI & C. S.r.l.
Company Policy on Quality

PRIANO & MARCHELLI have started a project aiming at rationalizing and improving internal processes, in order to meet customers' needs; for this purpose, their organizational and management model is compliant with UNI EN ISO 9001:2008 regulation. Company goals are as follows:

- Aim at fully meeting customers' needs in all regulatory details, within contractual deadlines, prevention and management of non-conformities and claims;
- Follow the constant improvement of their structure, as well as efficiency and effectiveness of their work. This can be achieved thanks to:
 - Definition, knowledge and check of production processes;
 - Preparation of appropriate staff by means of training courses and updates.
- Work to constantly improve process for supplying services to customers, as well as to ensure the whole efficiency of their Quality Management System.
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To apply Quality Policy, PRIANO MARCHELLI Management:

- defines quality objectives by specifying their relevant indicators, assessment and checking methods, as well as improvement indicators to be adopted;
- assesses suitability of staff available, with integration if needed be;
- analyzes process performance by pointing out any possible cause leading to a non-achievement of the goal previously established and taking measures to solve it.

All PRIANO & MARCHELLI employees shall contribute to customers' complete satisfaction, as well as the best application of Quality Management System.

Genoa, 1st March 2009

Priano Marchelli & C. Srl - Management

Andrea Giachero

Chief Executive Officer

